Connect Box Provides Free, Cloud-Based Storage to the UCSB Community

By Letters & Science IT/Collaborate

Connect Box is a cloud-based storage service available at no cost to all members of the UCSB community. Box provides tools similar to Dropbox or Google Drive, but offers unlimited storage and a range of additional enhanced features for collaboration.

Your Box files are secure, accessible only to you and your designated collaborators. Box manages the privacy, security, and sharing of your files, so you can focus on your work.

- Built-in tools to create and share files with anyone
- Encrypted cloud-based storage and sharing, FERPA compliant
- Box has a 99.9% uptime guarantee. Check status here: https://status.box.com
- UCSB and Box respect your privacy. Access is protected by UCSB’s Electronic Communications Policy and UC’s contract with Box.

Letters & Science IT introduced the Connect Box service in November 2015. So far, Box has seen rapid and continual growth. Over 3,500 people are using Box, with over of 2 TB of storage utilized by the community.

Connect Box offers an array of useful features, including role-based permission levels, large file uploads via browser (15 GB), and mobile device integration. Additionally, users may collaborate and share files using custom URLs. Box enhances collaboration and efficiency with threaded commenting, task assignment, full-text search, and email-to-folder functionality.

How to Get Started with Box in 3 Easy Steps:
1. Log in at ucsb.box.com using a web browser and your UCSCNetID and password.
2. Click the “Start Here” folder in Box to familiarize yourself with the service and available tools.
3. Drag and drop files, collaborate, and customize to suit your needs!

Box is available to all members of the UCSB community. People ending their affiliation with UCSB will be asked to transition to a personal account within 13 months. The free unlimited storage feature will end, but all files will still be accessible in Box.

The Collaborate Student Support Center can answer questions related to Box:
http://collaborate.ucsb.edu/services/student

You can also contact Collaborate via the help page:
http://www.collaborate.ucsb.edu/services/box

Or, see the Box FAQs: https://ucsb.box.com/faq

What’s new in Connect Box:
Box has added real-time collaborative editing support for documents in Microsoft Office Online.

To better support departments and research groups, ETS and Letters & Science IT are working on adding fileshare functionality to Connect Box. This highly requested feature is being tested now and will soon be available to the campus community.

Currently, HIPPA/PII data cannot be stored in Connect Box, but we are exploring available options. If you use this type of data, and are interested storage options, please contact help@collaborate.ucsb.edu.

Connect Box features:
- Unlimited storage capabilities
- Free for UCSB individuals and departments