



OFFICE OF THE CHIEF INFORMATION OFFICER UNIVERSITY OF CALIFORNIA, SANTA BARBARA

December 15, 2017

To: Campus Community

Fr: Matthew Hall, Chief Information Officer

Re: ETS Annual Report 2016-2017

It gives me great pleasure to share the Enterprise Technology Services (ETS) Annual Report for FY 2016-2017 at <http://cio.ucsb.edu/about/annual.reports/>.

Over the past year, the team's efforts focused on making our campus more connected, more collaborative, and more secure.

During the 2016-2017 fiscal year, ETS improved faculty and staff's ability to collaborate and host meetings remotely with Connect and Zoom and increased the campus' ability to identify and react to cyber security threats with new malware detection programs Fireeye and Lastline. Core critical business systems including our Campus Financial System and our Electronic Timekeeping capabilities continue to facilitate the day to day operations of our campus.

ETS takes great pride in contributing to UCSB's mission of research, teaching, and community service. We look forward to serving the campus in the new year.

Sincerely,

Matthew Hall
Associate Vice Chancellor and Chief Information Officer
Cyber-Risk Responsible Executive
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